



TELECOM

730 Second Avenue South, Suite 900  
Minneapolis, MN 55402-2489**Contact Integra**Customer Care: 303-248-7000  
E-mail: cocare@integratelecom.com  
Web Site: www.integratelecom.com

For Service At:

**COLORADO HUMANE SOCIETY AND SPCA**  
**2760 S PLATTE RIVER DR**  
**ENGLEWOOD CO 80110**Account Number: **007975688**Statement Date: **05/25/08**

<b>Account History</b>	
Previous Balance	\$753.20
Payments Applied	\$0.00
Balance Forward	\$753.20
Current Charge	\$196.73
<b>Amount Due</b>	<b>\$949.93</b>

Integra offers free online billing to all customers! Integra's E-billing is a free online billing and analysis tool designed to help you manage your telecommunications services more efficiently. This powerful analysis tool will help you quickly review your current invoice, download long distance call detail, and access a variety of service reports. To enroll in E-billing, go to <http://www.integratelecom.com/ebilling/>.

Are you moving? Please contact us at least 30 days in advance to schedule the move of your Integra services. This will allow us ample time to process your move order and ensure a smooth transition. We appreciate your assistance in giving us timely notice as this will help to avoid interruptions in your telephone service.

Notice of Price Increase: Effective June 1, 2008, the Carrier Cost Recovery (CCR) will be replaced by the Network Access Assessment (NAA). The NAA is assessed as a percentage of all monthly recurring and usage charges. The NAA rate will be 4.95%. It is intended to recover Integra's increased operating costs resulting from certain rulings by the FCC. To learn more about this change and the products subject to this assessment, please visit [integratelecom.com/surcharge2008/](http://integratelecom.com/surcharge2008/)

ESC001-P01005 (11/07)  
20-W-1/3-2/0C

Please Retain This Portion For Your Records

Please Return This Portion With Your Payment

400



TELECOM

730 Second Avenue South, Suite 900  
Minneapolis, MN 55402-2489**Bill To Address:****COLORADO HUMANE SOCIETY AND SPCA**  
**1864 S WADSWORTH**  
**STE 7**  
**LAKEWOOD CO 80232**

Statement Closing Date	Payment Due Date	Amount Due	Amount Enclosed
<b>05/25/08</b>	<b>06/14/2008</b>	<b>\$949.93</b>	

Account Number: **007975688****Make Checks Payable To:****INTEGRA TELECOM**  
**DEPT. 1966**  
**DENVER, CO 80271-1966**

000094993052508000019673000797568802106

# State of Colorado

## Telephone Taxes and Surcharges

### Taxes

**Federal Excise Tax (FET):** The Federal Excise Tax is assessed as a percentage of local services and certain surcharges and is remitted to the federal government.

**State, County and Local Taxes:** Colorado State Sales Tax is assessed as a percentage of jurisdictional service charges. Customers located in the Regional Transportation District (RTD) are subject to RTD tax. County Sales Tax is included with State Sales Tax and varies by county. It is collected by the State, with the exception of Denver County and Broomfield County, which incorporate the County Sales Tax with the City Sales Tax. Other Local (City) taxes may apply and vary by jurisdiction.

### Surcharges

**E911 Surcharge:** This surcharge funds the 911 emergency response services. Rates vary by location and certain jurisdictions assess both a County fee and a City fee.

**Federal Universal Service Fund (USF):** The federal USF program supports telecommunications services in high-cost areas, for low-income subscribers, rural health care providers and schools and libraries. The surcharge is assessed as a percentage of interstate and international long distance charges, private lines charges and certain end-user access charges (IAC and ICF, see below).

**Colorado High Cost Support Mechanism (CHCSM, State USF):** This charge is assessed as a percentage on all intrastate service charges. The purpose of the CHCSM is to ensure that basic telephone service is available at reasonable and affordable rates.

**Low-Income Telephone Assistance Plan (LITAP):** This state surcharge is assessed at a flat rate per access line per month and is used by the state to support telephone services for eligible low-income subscribers.

**Telecommunications Relay Service (TRS):** The TRS program enables phone conversation between people with speech/hearing impairments and those without. Users of TRS call a Relay Service using a special text phone (TTY) or other specialized equipment and the Relay Service will read aloud the text to the voice phone user and transcribe voice back to text for the TTY user. The federal TRS surcharge is assessed as a percentage of interstate charges, collected from end-users and remitted to the federal TRS program.

**State Telecommunications Relay Service Surcharge:** Also known as the Colorado Telecommunications Relay Service Fund (TRS). This is a state specific surcharge that funds telecommunications access for hearing and/or speech impaired customers. This surcharge is assessed at a flat rate per access line, per month.

**Carrier Cost Recovery:** Integra applies this charge as a percentage on interstate, intrastate and international long distance, data & private line, certain T1-based services, Internet & DSL and end-user access charges (IAC and ICF). Integra assesses this charge to recover regulatory expenses it incurs as a provider of the aforementioned services including materially increased costs due to regulations adopted by the Federal Communications Commission.

**Interconnection Fee (ICF):** A flat monthly charge applied to each telephone line and/or circuit intended to recover a portion of the Company's costs of connecting to the public switched telephone network (PSTN). The ICF is subject to FET, Federal TRS, Federal USF, Carrier Cost Recovery surcharges and State taxes.

**Interstate Access Charge (IAC, a/k/a EUCL, FAC):** The IAC is a charge to defray the costs of maintenance and upkeep of the network so that customers can access the interstate telecommunications network to place and receive interstate long distance calls. This charge is assessed at separate flat rates for single and multi-line customers and is subject to FET, Federal TRS, Federal USF and Carrier Cost Recovery surcharges, and State Taxes. This is not a charge for long distance services.



Billing Questions: 303-248-7000

Account Name: COLORADO HUMANE SOCIETY AND SPCA  
 Statement Date: 05/25/08  
 Account Number: 007975688

**Statement of Account**

Previous Balance From Statement Date: 04/25/08	\$753.20
<i>Failure to pay Past Due Balances may result in further collection activities and disconnection of services for which payment is due.</i>	
Less Payments Received and Refunds Prior To: 05/25/08	\$0.00
<i>All Payments will be applied to the oldest balance.</i>	
Balance Forward	\$753.20
<i>Past Due Accounts are subject to a Finance Charge Of 1.5% Per Month (18% Per Year).</i>	
Current Charges	\$196.73
Amount Due	\$949.93

**Current Charges Summary**

<b>Service Charges</b>	
Voice Mail Service Charge (for details see page 3)	\$0.00
Outbound Long Distance Service Charges (for details see page 3)	\$0.00
Customized Service Charges (for details see page 3)	\$196.73
<b>Usage Charges</b>	
Outbound Long Distance Usage	\$0.00 *
Other	\$0.00
<b>Total Current Charges Including Taxes</b>	<b>\$196.73</b>

\* These amounts include charges for basic telephone services. Failure to pay these charges in a timely manner may result in disconnection of local services.

**Additional Information About Your Bill**

Your payment was not received by the payment due date. If you have not already done so, please send your payment right away to avoid late fees or call us if you have questions regarding your previous statement.

Integra strongly supports the billing display requirements of the Federal Communications Commission Truth in Billing Rules. If there is any information presented on this bill about which you have questions or if you would like a further description of charges, please call (866) 597-7791

If you believe that you have been billed in error or otherwise dispute a charge, you must notify Integra within 90 days of the date of the invoice containing the disputed charge or the dispute is waived and will not result in a credit. Integra will promptly investigate and notify you of the results of its investigation.

**LOCAL CONTACT INFORMATION**

Customer Care	866-597-7791	303-248-7000
Repair	866-597-7792	303-248-7007
ISP/Tech Support	877-734-3357	

**Local Service Charges**

Total Local Service Charges including Taxes	\$0.00
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**Voice Mail Service Charge**

<b>Simple Solutions BVM (303-577-3087)</b>	
Recurring	05/26/08 - 06/25/08
<i>Total (303-577-3087)</i>	<i>\$0.00</i>
Total Voice Mail Service Charge including Taxes	\$0.00

**Outbound Long Distance Service Charges**

<b>Simple Solutions LD Bundle (303-789-1360)</b>	
Recurring	05/26/08 - 06/25/08
<i>Total (303-789-1360)</i>	<i>\$0.00</i>
Total Outbound Long Distance Service Charges including Taxes	\$0.00

**Customized Service Charges**

<b>Late Payment Charge</b>	
Fee	05/27/08 - 05/27/08
<i>Total</i>	<i>\$11.30</i>
<b>Simple Solutions Bundle</b>	
Recurring	05/26/08 - 06/25/08
3rd Party Blocking	\$0.00
Recurring	05/26/08 - 06/25/08
3-Way Calling	\$0.00
Recurring	05/26/08 - 06/25/08
900/976 Blocking	\$0.00
Recurring	05/26/08 - 06/25/08
Anonymous Call Rejection	\$0.00
Recurring	05/26/08 - 06/25/08
Call Transfer	\$0.00
Recurring	05/26/08 - 06/25/08
Collect Call Blocking	\$0.00
Recurring	05/26/08 - 06/25/08
Consultation Hold	\$0.00
Recurring	05/26/08 - 06/25/08
Simple Solutions Voice Lines - Basic	\$92.91
Recurring	05/26/08 - 06/25/08
Local Sales Tax	\$3.34
Local Transit Tax	\$0.95
County District Tax	\$0.10
State USF	\$2.51
County Sales Tax	\$0.24
Federal Excise Tax	\$2.86
State Sales Tax	\$2.77
Local Football District Tax	\$0.10
Simple Solutions ICF	\$7.05
Recurring	05/26/08 - 06/25/08
Carrier Cost Recovery	\$0.63
FCC Regulatory Fee	\$0.02
Local Sales Tax	\$0.30
Federal USF	\$0.87
Simple Solutions LD Bundle	\$0.00
Recurring	05/26/08 - 06/25/08
Simple Solutions 36 Month Term	\$0.00
Recurring	05/26/08 - 06/25/08
Call Forward Busy Line	\$0.00
Recurring	05/26/08 - 06/25/08
Call Forward Don't Answer	\$0.00
Recurring	05/26/08 - 06/25/08
Call Forward Variable	\$0.00
Recurring	05/26/08 - 06/25/08
Call Hold	\$0.00
Recurring	05/26/08 - 06/25/08
Call Park	\$0.00
Recurring	05/26/08 - 06/25/08
Caller ID Name & Number	\$0.00
Recurring	05/26/08 - 06/25/08
Remote Access Forwarding	\$0.00



Billing Questions: 303-248-7000

Account Name: COLORADO HUMANE SOCIETY AND SPCA  
 Statement Date: 05/25/08  
 Account Number: 007975688

Customized Service Charges		<i>continued</i>
Recurring	05/26/08 - 06/25/08	\$0.00
Inter-Lata Carrier Freeze		
Recurring	05/26/08 - 06/25/08	\$0.00
Intra-Lata Carrier Freeze		
Recurring	05/26/08 - 06/25/08	\$0.00
Local Carrier Freeze		
Recurring	05/26/08 - 06/25/08	\$0.00
Hunting		
Recurring	05/26/08 - 06/25/08	\$0.00
Message Waiting Audio		
Recurring	05/26/08 - 06/25/08	\$0.00
<b>Total</b>		<b>\$114.65</b>
Monthly Equipment Fee - DSL (303-111-1360)		
Recurring	05/26/08 - 06/25/08	\$5.00
Local Football District Tax		\$0.01
Local Use Tax		\$0.18
State Use Tax		\$0.15
Local Transit Tax		\$0.05
County District Tax		\$0.01
Simple Solutions DSL (Up to 1.5) - ^		
Recurring	05/26/08 - 06/25/08	\$59.99
Carrier Cost Recovery		\$5.39
10 E-Mail Boxes		
Recurring	05/26/08 - 06/25/08	\$0.00
Domain Name Hosting		
Recurring	05/26/08 - 06/25/08	\$0.00
25Mb Web Site		
Recurring	05/26/08 - 06/25/08	\$0.00
<b>Total (303-111-1360)</b>		<b>\$70.78</b>
<b>Total Customized Service Charges including Taxes</b>		<b>\$196.73</b>

Call Type Summary					
Call Type	Number Of Calls	Percent Of Calls	Minutes	Amount	Percent Amt
Total	0	100.0%	0.0	\$0.00	0.00%

Call Summary					
Calls For	No. Of Calls	Minutes	Amount	Allocated Tax	Total
Total	0	0.0	\$0.00	\$0.00	\$0.00