



730 Second Avenue South, Suite 900  
 Minneapolis, MN 55402-2489

**Contact Integra**

Customer Care: 303-248-7000  
 E-mail: cocare@integratelecom.com  
 Web Site: www.integratelecom.com

For Service At:

**COLORADO HUMANE SOCIETY AND SPCA**  
**2760 S PLATTE RIVER DR**  
**ENGLEWOOD CO 80110**

Account Number: **007975688**  
 Statement Date: **06/25/08**

<b>Account History</b>	
Previous Balance	\$949.93
Payments Applied	\$0.00
Balance Forward	\$949.93
Current Charge	\$25.00
<b>Amount Due</b>	<b>\$974.93</b>

Earn up to a \$100 credit toward your Integra invoice. Do you know someone who could benefit from Integra's commitment to service? Our **Referral Credit Program** gives you a one-time credit on your monthly bill for every referral who becomes an Integra Telecom customer. Find out more at: [www.integratelecom.com/referral/](http://www.integratelecom.com/referral/)

Last month we informed you of a change to the Carrier Cost Recovery (CCR). The Company has changed the name to Network Access Assessment (NAA). However, the rate and the services to which the NAA is applied will not change at this time. The NAA is intended to recover Integra's increased operating costs resulting from certain rulings by the FCC. To learn more about this change and the products subject to this assessment, please visit [www.integratelecom.com/surcharge2008/](http://www.integratelecom.com/surcharge2008/)

ESC001-P01005 (11/07)  
 20-W-1/3-2/0C

*Please Retain This Portion For Your Records*

*Please Return This Portion With Your Payment*

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730 Second Avenue South, Suite 900  
 Minneapolis, MN 55402-2489

**Bill To Address:**

COLORADO HUMANE SOCIETY AND SPCA  
 1864 S WADSWORTH  
 STE 7  
 LAKEWOOD CO 80232

Statement Closing Date	Payment Due Date	Amount Due	Amount Enclosed
<b>06/25/08</b>	<b>07/15/2008</b>	<b>\$974.93</b>	

Account Number: **007975688**

**Make Checks Payable To:**

INTEGRA TELECOM  
 DEPT. 1966  
 DENVER, CO 80271-1966

This Communications Invoice is due and payable upon receipt and is past due if unpaid after the due date shown on the invoice. Please make check or money order payable in U.S. Dollars to Integra Telecom. Do not send cash. Failure to pay these charges may result in collection action as well as termination of service. If services are suspended, charges for reconnection of service may apply. Integra also reserves the right to request a deposit to reestablish your credit.

To avoid late payment charges, please pay the balance by the due date. Past due balances are subject to a late fee of 1.5% per month, or the highest rate allowed by law. If your bank returns your check to Integra due to non-sufficient funds or any other reason Integra will apply a return check charge to your account.

Please review this invoice for accuracy. If you believe that you have been billed in error, you must submit your dispute in writing within 90 days of the date of the invoice containing the disputed charge or the invoice will be considered correct. Send your dispute to:

Integra Telecom, Inc.  
c/o Customer Operations – Billing Dispute:  
1201 NE Lloyd Blvd., Suite 500  
Portland, Oregon 97232

Please include your name, account number, the specific question or comment about the bill and the dollar amount of the charge(s) in question. While Integra investigates the disputed charge(s) you are required to pay those charge(s) which are not in question or in dispute.

It is Integra Telecom's policy to bill all charges to a customer within the current billing cycle. In some instances, however, you may receive an invoice with charges that were generated more than one month prior to the invoice date. When this occurs, deferred payment plans are available at your request. For additional information, please see the General Terms and Conditions or Master Service Agreement provided with your service order. You can also learn more at [www.integratelecom.com](http://www.integratelecom.com).

Integra Telecom strongly supports the billing display requirements of the FCC Truth in Billing Rules. If there is any information presented on this bill about which you have questions or if you would like a further description of charges, please call your local customer care office number, found on the first page of your Communications Invoice. This information can also be found at <http://www.integratelecom.com/care/surcharges>



Billing Questions: 303-248-7000

Account Name: COLORADO HUMANE SOCIETY AND SPCA  
 Statement Date: 06/25/08  
 Account Number: 007975688

**Statement of Account**

<b>Previous Balance From Statement Date: 05/25/08</b>	\$949.93
<i>Failure to pay Past Due Balances may result in further collection activities and disconnection of services for which payment is due.</i>	
<b>Less Payments Received and Refunds Prior To: 06/25/08</b>	\$0.00
<i>All Payments will be applied to the oldest balance.</i>	
<b>Balance Forward</b>	\$949.93
<i>Past Due Accounts are subject to a Finance Charge Of 1.5% Per Month (18% Per Year).</i>	
<b>Current Charges</b>	\$25.00
<b>Amount Due</b>	\$974.93

**Current Charges Summary**

<b>Service Charges</b>	
<b>Adjustments (for details see page 3)</b>	\$25.00
<b>Usage Charges</b>	
Outbound Long Distance Usage	\$0.00 *
Other	\$0.00
<b>Total Current Charges Including Taxes</b>	<b>\$25.00</b>

\* These amounts include charges for basic telephone services. Failure to pay these charges in a timely manner may result in disconnection of local services.

**Additional Information About Your Bill**

Your payment was not received by the payment due date. If you have not already done so, please send your payment right away to avoid late fees or call us if you have questions regarding your previous statement.

Integra strongly supports the billing display requirements of the Federal Communications Commission Truth in Billing Rules. If there is any information presented on this bill about which you have questions or if you would like a further description of charges, please call (866) 597-7791

If you believe that you have been billed in error or otherwise dispute a charge, you must notify Integra within 90 days of the date of the invoice containing the disputed charge or the dispute is waived and will not result in a credit. Integra will promptly investigate and notify you of the results of its investigation.

**LOCAL CONTACT INFORMATION**

<b>Customer Care</b>	<b>866-597-7791</b>	<b>303-248-7000</b>
<b>Repair</b>	<b>866-597-7792</b>	<b>303-248-7007</b>
<b>ISP/Tech Support</b>	<b>877-734-3357</b>	

**Adjustments**

<b>Adjustment Detail</b>		
06/05/08	Disconnect Service Order Charge	\$25.00
<b>Total</b>		<b>\$25.00</b>
<b>Total Adjustments Including Taxes</b>		<b>\$25.00</b>

**Local Service Charges**

<b>Total Local Service Charges including Taxes</b>	<b>\$0.00</b>
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**Voice Mail Service Charge**

<b>Total Voice Mail Service Charge including Taxes</b>	<b>\$0.00</b>
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**Outbound Long Distance Service Charges**

<b>Total Outbound Long Distance Service Charges including Taxes</b>	<b>\$0.00</b>
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Billing Questions: 303-248-7000

Account Name: COLORADO HUMANE SOCIETY AND SPCA  
Statement Date: 06/25/08  
Account Number: 007975688

**Call Type Summary**

Call Type	Number Of Calls	Percent Of Calls	Minutes	Amount	Percent Amt
Total	0	100.0%	0.0	\$0.00	0.00%

**Call Summary**

Calls For	No. Of Calls	Minutes	Amount	Allocated Tax	Total
Total	0	0.0	\$0.00	\$0.00	\$0.00